

# DIGITAL SERVICES FOR O&G VERTICAL



Connected World. Connected Experiences.

# **Summary**

Tech Mahindra is a Technology Services & Consulting Company which is spread over more than 90 countries. In the past 32 years of existence the organization has grown tremendously and serves 900+customers spread across various domains such as Energy & Utilities, Manufacturing, Retail, BFSI, Life Sciences etc.

Tech Mahindra registered a revenue of nearly 5.2 Billion with a YoY growth of 4.3%. The company has been ranked 15th among top 100 digital companies by Forbes. Tech Mahindra was recognized as a major player amongst Digital Transformation Service Providers for the O&G Industry in EMEA region by IDC in 2020. The company was recognized by SAP & Microsoft as the partner of the year.

# **Practice Overview**

The O&G Practice has been serving O&G clients across the value chain for more than 16 years. It has 30+ O&G Clients. The company has strong capabilities in Robotics Process Automation, Enterprise Performance Management, Subsurface Data Quality Management, Application Development & Management Services, Infrastructure & Journey to Cloud.

# **Tech Mahindra Resources**



500+ Domain Consultants



1550+
Associates with SAP & other Technology skills

# **Services Buckets**



# **Upstream Processes and Technology Capabilities and Offerings**



# (8)





# **Exploration & Appraisal**

- Seismic data management
- Well log data management
- Data audit and inventory for wells and seismic data
- Digitization of legacy technical documents
- Petrotechnical application management
- Permit and lease management

# **Drilling & Completion**

- Drilling data management
- Real-time drilling data monitoring
- Dashboards for drilling data analytics
- Completion data management
- Drilling NPT and cost optimization

# **Production & Operation**

- Integrated production operation
- Hydrocarbon accounting – Energy components
- Digital oil field platform
- E- Log book
- Integrity operating window
- Alarm management
- Operations monitoring
- Operating instruction

### **HSE Management**

- Unsafe acts & Behavior analytics
- Operations risk management -PTW
- Digital connected worker
- Video analytics safety, security
- Occupation safety, waste and incident management



# Asset Performance Management

- Risk and Reliability based maintenance
- Maintenance and turnaround planning
- Spares inventory optimization
- Predictive asset
   Management –
   Progressive cavity
   pump, ESP,
   compressors



### **Analytics**

- Basin screening assistance
- Intelligent indexing of seismic data for improving search-ability
- Machine learning in petrophysical attribute extraction
- Well cost analytics
- Drilling NPT optimization multivariate, multi dimensional, Stochastic analysis
- Al based well segmentation for chemical injection optimization



# Engineering Information Management

- Engineering data management
- 3D Asset Virtualization
- CAD /CAM Design

Consulting: Management Consulting- Operational Excellence and Technology consulting

**Digital:** Social, Mobility, AI/Analytics, Cloud, BLOCKCHAIN, IIOT, Digital strategy and Road map

**Technology/Outsourcing:** Systems Integration, Application maintenance & development- Next Gen with Hyper automation ,RPA, Enterprise services, Security, Infra structure & Cloud

# **Assets & Offerings for Upstream**

# Subsurface data management & Cloud storage

- Increase productive time of business users by 30%
- · Remote data access anytime, anywhere



### **Drilling Analytics for NPT optimization**

- Improve NPT on Drilling by 10-15%
- · Optimize the drilling cost variance.
- Low time to decision making through dynamic warning system and proactive event prediction



# Digitalization of well construction

- · Crew efficiency management
- Electronic workflow for monitoring operation execution



# Al enabled drilling data management

- NPT reduction for drilling & workover operations by 20%
- Reduction in manual efforts by 30%



# Digital Platform for Operations & Production Optimization

- Opex reduction by 5-10%
- >97% availability
- 10-15% reduction in production deferment



# Well Plug & Abandonment Management

- 50% reduction in manual effort for building WPA Program
- 20% improvement in Regulatory Compliance
- 25% improvement in Schedule adherence



# AR/VR Offerings For Enhanced Operations and Remote Maintenance

- Up to 50% of the issues solved remotely by expert engineers
- Reduced mean time to repair up to 30%
- On job training for onsite technicians to reduce dependency on experts



# Predictive asset management for PCP/ESP Pumps

- Reduction in production deferment by 10 to 15%
- Helps in work over rig optimization.
- · Optimize spare inventory



# Safety solutions suite

- Digital People Safety
- Digital Unsafe Acts and Incidents
- Digital Emergency Response Centre
  - Connected work force ensuring enhanced safety and people tracking -LTIFR<0.3</li>
  - ROI of 20-30%



# Hyper-automation based Application Management Services

• IT cost optimization by 40-50%



# Midstream Processes and Technology Capabilities and Offerings



# Oil & Gas Pipeline Optimization

- Offline & Online Simulations
- Optimization for batched liquids pipelines, including DRA, Power and Pumps
- Global and Local Optimization
- Constraints vs Unconstrained optimization



# oil & Gas Pipeline Operations

- Pipeline Nomination & Ticketing
- Pipe line Scheduling
- · Capacity Release
- Contracts, Pricing & Tariffs
- Physical Balance
- Commercial Balance
- Invoicing &Settlements
- eLogbook /Mlogbook
- Process Data Historian



### HSE Management

- Unsafe acts & Behavior analytics
- Operations risk management -PTW
- Digital connected worker
- Video analytics – safety, security
- Emission management



# Oil & Gas Pipeline Asset Management

- Oil & Gas Pipeline
- Integrity Management
- Pipeline Integrity
- Planning, Scheduling &
- Forecasting
- Pipeline External Corrosion
- Pipeline internal Corrosion
- ILI-Inline Inspection
- Integrity Assessment & Risk Management
- Risk Based Inspections
- Enterprise Asset Management
- Workforce & Mobility Management Solutions



# Energy Trading & Risk Management (ETRM).

- •Oil, gas Trade capture to settlements – front, mid and back office operations
- Risk Hedging & Mitigation
- TradeOptimization
- Market Price Integration



Oil & Gas Pipeline Engineering

- •GIS based Oil & Gas Pipeline Spatial info
- •GIS based Operations & Integration with SCADA
- GIS based Workforce management & Mobility Solution
- Engineering data management
- Engineering Document
   Management
- •P&ID Digitalization and Digitization
- •3D Asset Virtualization
- Pipeline FEED
- •CAD/CAM/CAE



# Gas Distribution & Utilities

- Meter to Cash process
- Customer Experience
- Customer relationship Management
- منامصييم ممناناللا

**Consulting:** Management Consulting - Operational Excellence and Technology

**Digital:** Social, Mobility, Al/Analytics, Cloud, BLOCKCHAIN,IIOT, Digital strategy and Road map

**Technology/Outsourcing:** Systems Integration, Application maintenance & development – Next Gen with Hyper automation, RPA, Enterprise services, Security, Infra structure & Cloud

# **Downstream Processes and Technology Capabilities and Offerings**



# Trading & Risk Management

- Trade management
- Front, Mid and Back
- Office
- · Risk management
- Chartering & vessel operations
- Hedge accounting



# Commercial optimization

- Planning
- Scheduling
- Feed Stock management
- Mass & energy balance



# **Operations Management**

- Plant Historian
- Laboratory Management
- E- Log book
- Integrity operating window
- · Alarm management
- Operations monitoring
- Operating instruction



# **HSE Management**

- Unsafe acts & Behavior analytics
- Operations risk management -PTW
- Digital connected worker
- Video analytics safety, security



# Asset Performance Management

- Risk and Reliability based maintenance
- Maintenance and turnaround planning
- Spares inventory optimization
- Predictive asset Management management



### **Supply & Distribution**

- · Supply chain design
- Decision support for make verses buy verses exchanges
- Envelope Optimization
- Arrival to departure time optimization at terminals



### Retail & B2B

- Retail forecourt and C store automation
- Consumer Analytics
- Fleet card and loyalty management
- Consumer analytics
- · Offerto cash
- · Pricing analytics



# Engineering Information Management

- Engineering data management
- 3D Asset Virtualization
- CAD /CAM Design

**Consulting:** Management Consulting- Operational Excellence and Technology consulting

**Digital:** Social, Mobility, AI/Analytics, Cloud, BLOCKCHAIN, IIOT, Digital strategy and Road map

**Technology/Outsourcing:** Systems Integration, Application maintenance & development- Next Gen with Hyper automation ,RPA, Enterprise services, Security, Infra structure & Cloud

# **Assets & Offerings for Downstream**

# Integrated manufacturing operations management for Refineries & LNG

- IMOM enables operations agile, intelligent, flexible, adaptive to derive strategic cost, margin and market advantage through collaborative work environment
- Reduce Opex by 10 -15% & GRM improvement by 0.1 cents to 1.5 cents /barrel for refinery, LNG EBITDA by 5 to 10%



# Next Gen Integrated applications & Infra Support

- Optimize cost 40 to 50%, upfront benefit realization
- · through hyper-automation ,prediction ,auto ticket
- · Resolution and RPA



### Retail consumer insights platform

- Retail Consumer and business 360 deg view on SFDC platform with predictive marketing analytics, propensity modeling, churn analysis, segmentation, promotion effectiveness, campaign effectiveness, head room analysis
- Gross margin uplift 10-15%, opex reduction 5-10%



### Procurement control tower

- Platform based solution for procurement cost reduction
- · which helps to measure, compare, analyze, correct
- & perform .The business benefits are Reduce
- procurement cost by 10 to 15% through spend
- Analytics, should be cost modeling etc.



# Safety solutions suite

- · Digital personal safety solution -
- Al based unsafe acts and incidents-Test/Video analytics
- Emergency response center digital barrier management
- Reduce TIFR less than 0.3



# Remote Monitoring of LNG, petrochemical plants & refineries

 Remote deployable platform for top management to manage the operational risk, Financial risk and business risk



### Asset management solutions

- · Integrated asset management
- Predictive asset management static & rotating equipment's
- Improve plant availability by = >97%
- Maintenance cost to 2.5% of Net asset replacement value



### Digital turnaround as-a-service

- Reduction of the shutdown cost by 10-15%
- Improves efficiency of workers by 20%, reduction in billing leakages, execution monitoring ensuring on schedule completion of turnaround project.



# Tech Mahindra



www.youtube.com/user/techmahindra09 www.facebook.com/techmahindra www.twitter.com/tech\_mahindra www.linkedin.com/company/tech-mahindra www.techmahindra.com