

WIN-911™

THE MOST WIDELY USED ALARM NOTIFICATION
PLATFORM IN INDUSTRY AND IIoT

THE WORLD'S #1-SELLING INDUSTRIAL ALARM NOTIFICATION SOFTWARE

MONITOR YOUR INDUSTRIAL PLANT FROM ANYWHERE

WIN-911's secure software notification platform allows your team to remotely interact with your plant's equipment alarms via mobile app, text, voice, email, or in-plant announcements, which means problems get fixed faster, waste is reduced, and maintenance and staff costs go down.



18,000+

INSTALLATIONS WORLDWIDE

90%

FORTUNE 50 MANUFACTURERS

Millions

OF ALARMS DELIVERED DAILY

TOP FEATURES & BENEFITS



Direct connects

Integration with leading SCADA systems like Rockwell, GE, and AVEVA, is easy and fast.



Talk to a human

Our support is delivered by friendly in-house technical experts via phone, chat, email, (and remote log-in sessions when required), so your toughest problems get resolved faster.



Future proof your system

With a Customer Care Subscription, you receive multiple upgrades and updates annually, which means your systems are always up-to-date.



Multiple notification methods

We offer the most widely supported notification methods, including spoken voice (digital and analog), in-plant PA, email, text, and mobile app.



Supports both live and historical views

Logging reports let you sort alarms via your preferences, such as staff notification attempts, confirmation, acknowledgments, events, error codes.



Ensure system resiliency

You can program multiple notification methods and hot-back logic to provide greater system reliability through redundancy.



Real time data reporting

Tag value reports can be sent on demand or based on alarm conditions to enable you to do further analysis on specific events.



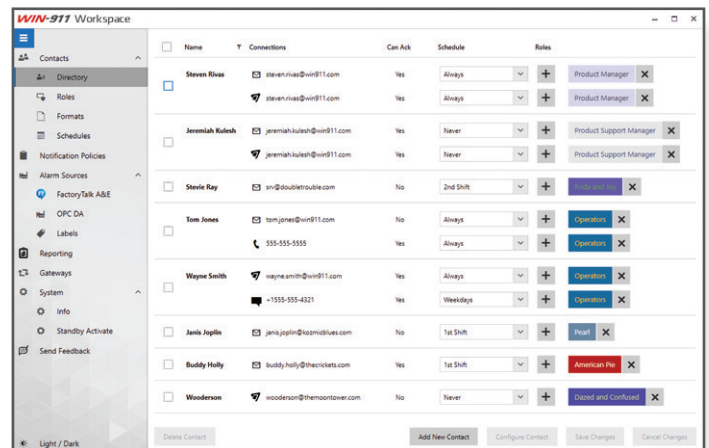
Configurable formats

Simple format editor makes creating custom formats a breeze.



IMPROVE ALARM RESPONSE TIME WITH SMART ESCALATION

From a simple call-out list to an advanced escalation workflow, WIN-911 allows you to quickly configure alarm notifications based on alarm types, severity, worker roles, and schedules. For instance, you might send the most critical equipment alarms to all operators and managers, while giving maintenance techs a broader range of event data.



Quickly set up call-out list that supports retries and delays

<input type="checkbox"/>	Contact	Type	Connection	Retries Upon Failure	Delay Between Retries (Minutes)
<input type="checkbox"/>	Buddy Holly		buddy.holly@thecrickets.com	0	0
<input type="checkbox"/>	Janis Joplin		janis.joplin@kozmicblues.com	0	0
<input type="checkbox"/>	Jeremiah Kulesh		jeremiah.kulesh@win911.com	0	0
<input type="checkbox"/>	Jeremiah Kulesh		jeremiah.kulesh@win911.com	0	0
<input type="checkbox"/>	Steven Rivas		steven.rivas@win911.com	0	0
<input type="checkbox"/>	Steven Rivas		steven.rivas@win911.com	0	0
<input type="checkbox"/>	Stevie Ray		srv@doubletrouble.com	0	0
<input type="checkbox"/>	Wooderson		wooderson@themoontower.com	0	0

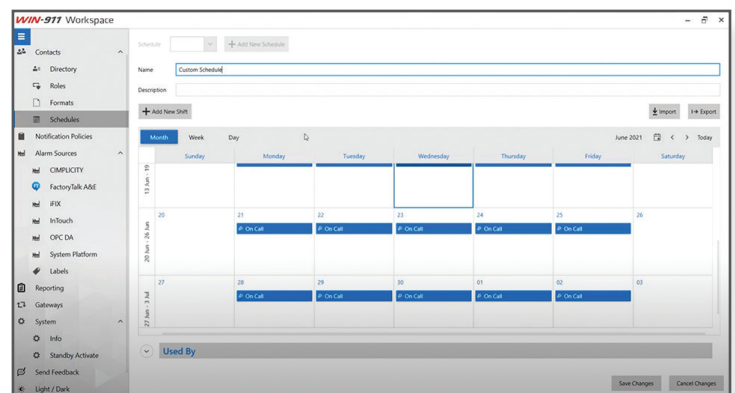
Configure notification workflows in a snap

- Scales from a simple call-out list to comprehensive workflows
- As the alarm event unfolds, set actions to occur dynamically
- Send event-based reports via push notifications
- Update schedules, personnel, and organizational changes in a few clicks



SIMPLIFY SCHEDULING TASKS WITH CALENDAR TOOLS

You can create rolling schedules for different staff using simple calendar-based controls. And a separate module called the Operator Workspace lets you quickly make changes to your call out settings from any HMI screen.



How it Works

Direct connects to leading SCADAs makes configuration easy and fast.



Notification Options

All notification options support single or bi-directional communication, acknowledgments, and customized formats.



SMARTPHONE APPS

Interactive, intuitive apps using push notifications for iOS and Android.



SMS TEXT MESSAGING

Text-based alarm notification over cellular networks.



EMAIL

Rich HTML or plain text templates support a wide range of devices.



ANNOUNCER

Hear voice alarm notifications automatically announced over your PA system or any networked audio device.



VOICE CALLS

Text-to-speech engine dynamically reads alarm information. Supports VoIP (SIP) or analog phones.

WHAT CUSTOMERS ARE SAYING

“The added visibility with WIN-911 allowed us to see where inefficiencies were happening so we could adjust and refine our process.”

Jonathan Riechert
Senior Engineer, Tyson Foods

“We recently had to deal with a major wastewater lift station failure, where WIN-911 notified us of which of our 36 stations was in alarm and specified it was a power failure. This allowed our staff, while in route, to alert electric crews to also be in route to restore power. That’s a situation where direct notification of the location and exact problem prevented an overflow.”

Josh Becker
Utilities Director, City of Llano, TX

“We’re importing our existing tags—that’s what is great about WIN-911, you can just import your alarm tags and don’t have to recreate your alarms—it’s easy to make the transition.”

Al Olivares
IT Lead, Nestle, Tulare CA

WIN-911 PRODUCT COMPARISON CHART

FEATURES:	STANDARD	INTERACTIVE	ADVANCED
CORE CAPABILITIES			
Alarm/Filter Count	Unlimited	Unlimited	Unlimited
1 Year Customer Care Subscription	✓	✓	✓
Virtualization	✓	✓	✓
Localization	✓	✓	✓
ESCALATION			
Scheduling	✓	✓	✓
Basic Notification Policies	✓	✓	✓
Advanced Notification Policies			✓
Operator Workspace	✓	✓	✓
NOTIFICATION METHODS			
SMS Text (Cellular Modem)	✓	✓	✓
Email	✓	✓	✓
Announcer	✓	✓	✓
Voice (VoIP)		✓	✓
WIN-911 Mobile App		10 Devices	25 Devices
Premium Voice		✓	✓
REMOTE INTERACTIONS			
Remote Acknowledgements		✓	✓
Alarm Requests		✓	✓
Report Requests		✓	✓
Report Pushes			✓
DATA SOURCES			
GE iFIX	✓	✓	✓
GE CIMPLICITY	✓	✓	✓
Rockwell FactoryTalk View A&E	✓	✓	✓
AVEVA Edge	✓	✓	✓
AVEVA InTouch HMI	✓	✓	✓
AVEVA System Platform	✓	✓	✓
OPC DA (all other SCADAs)	✓	✓	✓
Nodes (for additional data sources)	✓	✓	✓
ROI			

**THE WORLD'S TRUSTED BRANDS TRUST WIN-911.
DEPLOYED AT OVER 18,000 FACILITIES IN 80 COUNTRIES ON 7 CONTINENTS.**



WATER & WASTE TREATMENT / FOOD & BEVERAGE / LIFE SCIENCES
MANUFACTURING / OIL & GAS / INFRASTRUCTURE

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